

SIGNING ON



Enter your SST Retailer Number and touch ENTER.

Enter your Password and touch ENTER.

Note: Initial Password must be obtained from Hotline.

SIGNING OFF

From the Main Menu screen, touch the “tab” in the upper-left corner of the screen.

The Pop-Up keypad appears, enter your Password and touch ENTER.

Communication Tab



CLEARING A PRINTER JAM

Push the GREEN BUTTON and the printer head will drop down. Pull paper out and raise the printer head. When closed properly, printer will feed and cut the paper.

CLEARING A TICKET/VOUCHER READER JAM

For complete instructions, see the Remove Jam Video available from the Reader Diagnostics screen.

Lift reader head using right index finger and thumb.

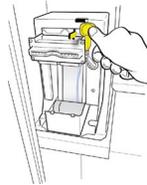
Clear jam and lower reader head.

MAINTENANCE

If the reader is not accepting tickets/vouchers, use E-Z Wipes to clean the upper glass lens.

CHANGING PAPER

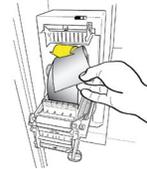
For complete instructions, see the Load Paper Video available from the Print Diagnostics screen.



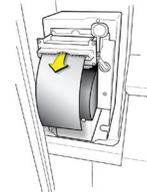
1. Push the GREEN BUTTON and the printer head will drop down. Remove the old roll of paper and place the new roll into the paper well.



3. Pull paper out and raise the printer head.



2. When placing new roll into paper well, the BCLC logo should be on the left hand side.



4. When closed properly, printer will feed and cut the paper.

Note: Altura paper roll is also used in the new SST.

EMPTYING THE CASH

BILL CASSETTE

For complete instructions, see the Empty Bill Video available from the Bills/Coin Diagnostics screen.



1. Unlock the lower front panel using the red “currency” key and swing it away from the bill cassette.



3. Unlock the bottom door of the cash cassette and remove the bills. Make sure the bill plate springs back to the top of the bill cassette. Lock the bill cassette door and return it to the drawer.



2. Pull the bill cassette to remove it.



4. Slide the bill cassette forward until the bill acceptor engages. Swing the lower front panel to the closed position and lock it.

COIN BOX

Unlock the lower front panel and swing it away from the coin box.

Slide the coin box out and empty it.

Replace the coin box and close and lock the lower front panel.

GENERATING VOUCHERS



Vouchers can be generated by the SST for any unused credits by pressing the CASH OUT button.

If, after cashing out at the SST, the voucher was not readable or printed improperly, it can be regenerated on the Altura. A regenerated voucher automatically cancels the original voucher.

The maximum voucher amount is \$942.

VALIDATING VOUCHERS

Ways to validate:

Credit: \$ 1.00

1. Validate at any lottery retailer location.
2. Vouchers validated on the Altura terminal receive cash.
3. Vouchers validated on the SST receive credits, which are shown on the credit meter. Once validated on the SST, the voucher is retained by the SST.

SST Vouchers do not expire and should be treated like winning tickets for validation.

GENERATE OR RE-GENERATE A VOUCHER FROM THE ALTURA

1. Press the MISCELLANEOUS button
2. Press SST CONTROL button
3. Enter the Altura PASS #
4. Press DISABLE (SST must be disabled)
5. Repeat steps 1 through 3 and then select GENERATE or REGENERATE as required.
6. After fixing the problem with the SST, sign onto the SST.

IMPORTANT NOTE

You must press the Miscellaneous button and repeat the above steps for each activity required.

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|------------------|--|
| 1. Generation | will issue a voucher that did not print or register as printed. The SST must be signed off or generation won't work. |
| 2. Re-Generation | will issue a voucher that was previously printed/registered. The original voucher will automatically be cancelled. The SST must be signed off or re-generation won't work. |
| 3. Status | will show if the SST is signed on or signed off. |
| 4. Disable | will allow you to sign off the SST. |

BILL & COIN DIAGNOSTICS

Bill/Coin Diagnostics allows you to view and reset bill and coin totals, enable or disable coins and bills, and view "Empty Bill Video" and "Empty Coin Video".

BUTTON

Disable Coins

Disable Bills

Disable \$5

Display Totals

Clear Totals

Empty Coin Video

RESULT

Enables or disables the coin acceptor. The label reflects the status. **Call Hotline to change.**

Enables or disables all bill denominations. **Call Hotline to change.**

Enables or disables specific denomination. **Call Hotline to change.**

Displays the total coin and bill count.

Clears the totals and resets the coin and bill counts to zero.

Provides a video that shows how to empty the cash cassette.

Note: Currency settings are for testing only and are overridden by Hotline after sign on.

OTHER AVAILABLE DIAGNOSTICS FUNCTIONS

- Printer Diagnostics
- Sound Diagnostics
- Reader Diagnostics
- Software Version

RETAILER DIAGNOSTICS

To access Retailer Diagnostics, sign off. Enter the Diagnostics Retailer Number, **999999**, and touch [OK]. The Password keypad is displayed.

Enter the retailer Diagnostics Password, **123456**, and touch [OK]. The Diagnostics Main Menu screen is displayed.



NEED HELP?

Call Hotline at: 1-800-667-1649

Available 24 hours a day, seven days a week.

