

Pull Tab Vending Machine (PTVM)

REFERENCE GUIDE

Load tickets

1. Lift the column off of its retaining screw and tilt it forward.
2. Remove the column weight and display ticket(s).
3. Place the tickets into the column, image side down and tab side up.

TIP: Fan the tickets prior to loading them into the column, be careful not to split the tabs open. If the tickets are curved, flatten them by bending them opposite to the curve. If some curvature remains, load the tickets to ensure maximum contact with the feed wheel.

4. Tap the front edge of the column to settle the tickets forward in the column.
5. Put the column weight and display ticket(s) back. Ensure that the displayed ticket is the same as the tickets in the column.
6. If the ticket value has changed, refer to the Set Price/column (F3) (F1).

Remove coins

1. Lift the box out being careful that the bottom of the box does not swing out and hit the coin validator.
2. Dump the coins out, and return the box to the control module.

Remove bills

1. Open the magazine door on the side of the bill validator and remove the bills.
2. After removing the bills, ensure that the pusher plate moves freely and is flat against the flanges at the front of the magazine. Check that the wire-spring is properly inserted under the plastic tabs of the pusher plate.

Clear jammed columns

Ticket jams may occasionally occur for a variety of reasons. If a column becomes disabled due to a jammed ticket, the ticket must be freed and the column reset.

If tickets jam repeatedly contact BCLC Lottery Support Hotline.

1. Lift the jammed column off its retaining screw and tilt it forward until the white flap at the top rests inside the top edge. Pull forward to remove the column. Disconnect the column cable by grasping the connector and pulling it away from the column.
2. Remove the column weight and display ticket(s).
3. Remove all tickets from the column and inspect the bottom ticket. If it is damaged do not place it back into the column.
4. Re-connect the column cable and set the column back onto the supporting pipe. Do not crush the column cable beneath the column.
5. Re-load the tickets.

Note: If a column becomes jammed or runs out of tickets, the column will shut itself off. A disabled column will turn off its LEDs, indicating that it is no longer available. Columns automatically enable after the jam is cleared or if the tickets are refilled.

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Maintenance

Note: The power must be turned off before cleaning the machine. The power switch is in the upper right hand corner.

Outside cabinetry: All cabinetry and window should be cleaned with a clean damp cloth and mild soap.

Inside vend cabinet: Extreme care should be taken when cleaning the inside of the machine. Do not get moisture on the electrical contacts or circuits. Wipe and vacuum inside the vend cabinet to remove paper and dust at least once per month.

Ticket columns: Lift the column off its retaining screw and tilt it forward until the white flap at the top rests inside the top edge. Pull forward to remove the column. Disconnect the blue connector to fully remove the column from the terminal. Vacuum to remove paper and dust. Gently install the blue connector and place the column back into place.

Paper feed sensor and low ticket sensor: The feed sensor of all columns should be cleaned periodically. Carefully wipe or gently blow the inside of the sensor taking care not to bend or damage the sensor.

Accept gate: Wipe the inner surfaces with a lightly moistened cloth.

Bill acceptor: Clean the top and bottom bill reader lens and white plastic feed rollers with a lightly moistened cloth.

Software menu

Self-test (F1)

Sales

Revenue (F2) (F1)
Vend counts (F2) (F2)
Sales reports (F2) (F3)
Daily sales (F2) (F3) (F1)
Weekly sales (F2) (F3) (F2)
Monthly sales (F2) (F3) (F3)
Clear credits (F2) (F4)

Set Up

Set price/column (F3) (F1)
Set price/all (F3) (F2)
Set time/date (F3) (F3)
Set currency (F3) (F4)

Audit

Previous vends (F4) (F1)
Access repor (F4) (F2)

If an asterisk (*) appears in the bottom left-hand corner of the display screen, there is a problem with the machine controller. Contact BCLC Lottery Support Hotline.

Need help?

Call BCLC Lottery Support
 Hotline at: 1-800-667-1649