

EXPIRING TICKETS CAMPAIGN

Expiration Date: January 30, 2026



What Is An Expiring Ticket Campaign?

An Expiring Ticket Campaign is a scheduled process that gives retailers advance notice about tickets nearing expiration ensuring they are returned or settled before the expiration date.

This Campaign

| | |
|----------------------------------|--------------------------------------|
| Campaign Dates: | September 2, 2025 – January 30, 2026 |
| Return Deadline: | December 30, 2026 |
| Ticket Expiration Date: | January 30, 2026 |
| Ticket Settlement Period: | December 31, 2025 – January 30, 2026 |
| Expiring Tickets: | |



\$10 Cash Blast II
(#10114014)



\$10 Wish List III
(#10114026)

How It Works

- Retailers will receive an email notification showing how many tickets remain in their inventory that are approaching expiration.
- Scan tickets for return using the lottery terminal—this removes them from inventory and the Stock Summary Report; and return tickets to BCLC.
 - Tickets must be scanned for return before December 30, 2025 (more than 30 days before expiration).
- If a ticket isn't physically on site and cannot be scanned for return, BCLC will settle it prior to expiration - billing the retailer.
- If the physical ticket is not on site and the retailer can provide details of any related activity, please call Lottery Retail Support to have a case created for further investigation.



Contact your **Territory Manager** or
Lottery Retail Support: 1-800-667-1649



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Ticket Settlement Procedures & Retailer Reporting

Tickets will be settled between December 31, 2025 and January 30, 2026. Once finalized, the settlement will display on retailer reports as follows:

General Terminal Report – Per Store Portion:

- Processed tickets will display under 'Settlements'
- Commission for processed tickets will display under 'Settlements – Commissions'

Invoice:

- The total value of expiring tickets processed during settlement will be included under 'S&W Activation Sales'

Note: The **Net Amount on the GTR** report will **not** match the **Lottery Terminal Invoice Net Amount**. This is because the GTR only includes values from the "Per Terminal" section. Items like expired tickets, found in the "Per Store" section, are excluded from the GTR Net Amount but included in the invoice Net Amount on the Lottery Terminal section.

| | |
|----------------------------------|------------------|
| 1 \$3 Super Crossword | \$0.05 \$0.15 |
| SUBTOTAL | \$0.60 |
| Net Amount | \$10.22 |
| Per Store Settlements | |
| \$10 Cash Blast | \$10.00 |
| SUBTOTAL | \$10.00 |
| Settlements - Commissions | |
| \$10 Cash Blast | \$0.50 |
| SUBTOTAL | \$0.50 |
| Returns | |
| SUBTOTAL | \$0.00 |
| Returns - Commissions | |
| SUBTOTAL | \$0.00 |

Invoice Number: 202509141001
 Invoice Date: September 15, 2025
 Retailer Number: RET10259
 Retailer Name: Neighbourhood Grocery



74 West Seymour Street
 Kamloops, BC V2C 1E2
 T: 250-828-5500
 F: 250-828-5631

Invoice for the Period: September 8, 2025 – September 14, 2025

Lottery Terminals

On Demand Sales

| | |
|------------------------------|-----------------|
| Sales | \$225.00 |
| Cancellations | \$(9.00) |
| Net Sales – On Demand | \$216.00 |

S&W Activation Sales

| | |
|---------------------------------------|----------------|
| Sales | \$67.00 |
| Cancellations | \$(3.00) |
| Net Sales – S&W Activation | \$64.00 |

Validations



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Questions & Answers

I don't have any physical tickets remaining, but my Stock Summary Report shows remaining inventory. How will this be handled?

At times, a ticket activation may be inadvertently missed, resulting in an unrecorded sale. In such cases, BCLC will process the ticket prior to expiration, and the Retailer will be billed. If the physical ticket is not on site and the retailer can provide details of any related activity - such as having previously returned the ticket - please call Lottery Retail Support.

Why can't tickets be scanned for return through the lottery terminal within 30 days of their expiration date?

To complete the ticket expiration process, several steps must be carried out in our back-office systems before the ticket expires. To accommodate this timeline, the functionality to scan tickets for return via the lottery terminal is disabled 30 days prior to the expiration date.

What should a retailer do if they find a ticket that is expiring but it is within 30 days of the expiration date?

If a retailer finds a ticket that is within 30 days of its expiration, they must contact Lottery Retail Support for guidance on how to proceed. Please note that there is no guarantee the return will be completed before the ticket expires. In such cases, the retailer may still be billed for the ticket.

\$10 Wish List was part of the System-Based Inventory Audit. I thought back-office corrective activations would remove it—why wasn't it activated and cleared from the Stock Summary Report?

The System Based Inventory Audit had criteria that must be met to complete the corrective activations. If tickets remain on the Stock Summary Report, it indicates that these criteria were not met. A likely scenario would be that the number of tickets per game was more than 5 with more than 3 tickets for the book.

What is the Retailer Policy for Expiring Tickets?

As outlined in the Lottery Retailer Policy Manual in **Section 5.4 Scratch & Win Unsold Ticket Returns** – *Unsold Scratch & Win tickets must be returned to BCLC prior to their expiry date to ensure eligibility for credit and to prevent charges for expired inventory. Lottery Retailer will have the opportunity to return tickets, irrespective of their activation status, prior to their expiration date during scheduled ticket return campaigns conducted by BCLC.*



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