

# Pull Tabs Returns Guidelines

## Ongoing Awareness

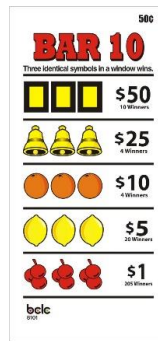


## Can I return Pull Tabs?

- BCLC does not issue credit on opened boxes of Pull Tabs.
- Pull Tabs can be returned for full credit only if the following two (2) conditions are met:
  - The box is sealed in its original packaging.
  - It is a current game.

## What about loose Pull Tabs?

- Retailers will not receive credit on loose Pull Tabs because once the box is opened, the tickets cannot be resold at another location.
- When a location closes, any loose Pull Tabs tickets will be picked up and sent to BCLC to be shredded.



## Change of Owner

- Option 1) Return unopened boxes of current games to BCLC through an Exceptional Buyback for credit.
- Option 2) Sell remaining Pull Tab inventory to the incoming Retailer.
  - This process is solely managed and agreed upon by the incoming and exiting retailer. Exiting Retailer can calculate the value of the remaining Pull Tabs in inventory (both loose and boxed) for the incoming retailer to purchase.
  - If the incoming Retailer chooses not to purchase the remaining inventory, the Pull Tabs will be picked up and sent to BCLC to be shredded.



Text or Call Lottery Retail Support:  
1-800-667-1649

