

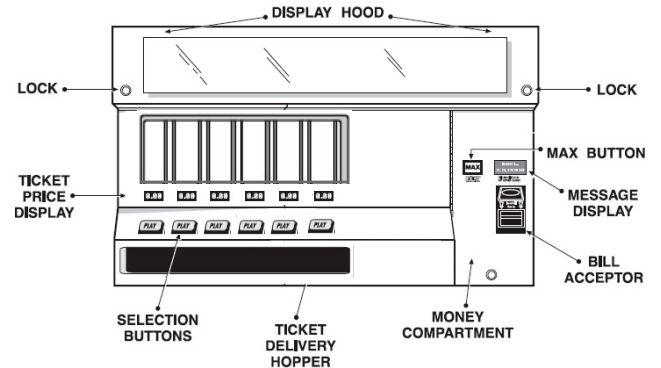
AG Pull Tab Vending Machine (4200 & 4800)

Quick Start Guide

STEP 1 OPENING THE PULL TAB VENDING MACHINE

1. Unlock the two locks on the display hood.
2. Lift the hood up and over the top.
3. Open the front doors using the door locking lever.
4. Within 20 seconds, enter the **Manager PIN: 111**.

The alarm will sound after 20 seconds if an incorrect PIN or no PIN is entered.



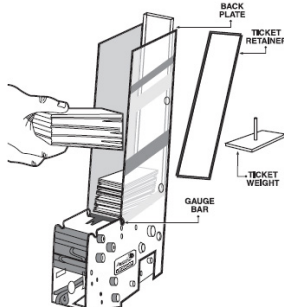
Know Your PINs

Manager PIN: 111 – Use the Manager PIN (111) for setup, reports, and troubleshooting.
Employee PIN: 999 – Limited access

STEP 2 LOAD PULL TABS

1. Open the machine doors.
2. Remove the ticket retainer and weight.
3. Load Pull Tabs into the ticket column with the **coloured game side facing up**. Stop loading when the tickets are 1/4–1/2 inch from the top.
4. Place the weight on top of the tickets.
5. Replace the ticket retainer (bottom must be behind the gauge bar).

Fan, don't bend. Fan tickets to separate them before loading. Keep tickets flat and avoid bending or folding them, as this can affect dispensing and lead to ticket jams.



STEP 3 PROGRAM BINS

SET PRICE FOR COLUMN

1. Enter **PIN 111** to access the Main Menu.
2. Press **A - Ticket Menu**.
3. Press **A - Load Tickets**.
4. Press the selection button (player purchase button) for the corresponding column.
5. Press **#** to continue.
6. Enter the ticket price (25¢ increments) → Press **#**.
7. Confirm price → Press **A**.
8. Select the ticket size using the size label in the hood.
9. Review information → Press **#**.

AG Pull Tab Vending Machine (4200 & 4800)

Reporting & Reconciliation

DAILY SALES REPORT

VIEW CURRENT SALES (for daily use)

1. Open display hood. **Enter PIN 111.**
2. Press **D - Reports Menu.**
3. Press **B** to scroll down and press **B** again to select **Sales Reports.**
4. Press **B** - Daily Sales Report.

This report shows sales by bin, total dollars, total ticket count.

Daily Sales Report
Sequence Number: 0001
Time: Fri Jun 8 98 04:38:21 PM
Machine ID: 001
Retail ID: 0

Bin	Dollars	Count
1	19.25	77
2	10.25	41
3	21.75	87
4	8.50	34
5	2.75	11
6	18.00	18

Total Money \$	80.50
Total Count	
268	
Grand Total \$	119.00
Grand Total Cards:	
312	

MISSED DAILY SALES NUMBERS

If the Daily Sales Report shows \$0.00 because the preset Time Day Ends setting has passed, refer to the previous day's sales amount recorded and reconcile it against the cash currently in the PTVM to determine sales for the missed reporting period.

1. Record the amount of cash currently in the PTVM.
2. Locate the previous day's sales amount recorded.
3. Subtract the previous day's sales amount from the current cash total.

Note: The Grand Total Dollars and Grand Total Tickets option in the Configuration Report provides lifetime sales totals stored in the machine and are not-resettable. Use this at your own discretion.



AG Pull Tab Vending Machine (4200 & 4800)

Troubleshooting

FIXING COMMON ISSUES

TICKET NOT DISPENSING / JAMMED COLUMNS

1. Open display hood. Enter **PIN 111**.
2. Check that tickets are loaded flat.
3. Verify the ticket retainer is installed correctly behind the gauge bar.
4. Ensure the weight is positioned squarely on top of the ticket stack.
5. Confirm tickets are not bent, curled, or damaged.
6. Run Dispense Tickets to test the column:
 - Press **A - Ticket Menu**.
 - Press **B - Dispense Tickets**.
 - Press affected bin button.
 - The machine will dispense Pull Tabs until the jam clears.
7. Return dispensed tickets back into the column.

Most dispensing problems are caused by ticket condition or loading issues. Using the Dispense Tickets function will not impact your Daily Sales report. Put dispensed Pull Tabs back into the appropriate column.

REPEATED JAMS CAUSED BY LOOSE ROLLERS

Signs of a potential roller issue include:

- Frequent ticket jams
- Tickets not feeding consistently
- Rollers or springs appearing loose or wobbly

Do not attempt to repair or adjust rollers or springs yourself.

Contact Lottery Retail Support and a service technician will be arranged to inspect and repair the machine.

PRICE MISSING ON A COLUMN

WHY IS THE PRICE MISSING?

The price light or display may disappear when:

- A new game is loaded.
- Ticket size changed.
- Programming was not completed.
- Column setup was interrupted.

Steps

1. Open display hood. Enter **PIN 111**.
2. Press **A - Ticket Menu**.
3. Press **A - Load Tickets**.
4. Press affected bin button.
5. Press **B** for No (Did the Ticket Price Change?).
6. Press **B** for No (Did the Ticket Size Change?).
7. Press **#** to return to the main screen.

