

PROLINE Sports

Ticket Validation



 5 MIN READ, 3 PAGES



Content Summary

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Text or Call Lottery Retail Support:
1-800-667-1649

Revised November 2025



PROLINE Sports

Ticket Validation



This document will provide details on the validation scenarios of a PROLINE Sports Ticket and what the Retailer and Player will see.

Start the Validation Process

1. Scan the Ticket via the Lottery Terminal or the Lotto Scanner
2. Check the results in the Lottery Terminal's Preview Window
 - Winning Ticket
 - Not a Winner
 - Event(s) in Progress
 - Already Validated

Result: Winning Ticket

If you scan a Winning Ticket, follow these steps

VALIDATION INFORMATION SLIP

PROLINE

You won!
\$28.33

Wager ID
1242345230000234

THIS PRIZE IS NOT PAID.

PLAYER:
If the retailer is unable to pay this prize, visit BCLC.com/claim-a-prize to find out how to claim it.

You need this slip and your ticket to claim your prize. Make sure the ticket number above matches your ticket.

Preview Window

PROLINE

It's a winner!
The ticket has won \$28.33
Check validation slip for claim instructions

Player Screen

Validate – Tap Pay Prize

3. To pay prize for a winning PROLINE Sports Ticket, tap **Pay Prize**
4. Check the printed slip is a **Validation Slip** and not a Validation Information Slip
5. Return everything back to Player. Pay prize. Ticket is validated

Pay Prize

Not Paying the Prize – Tap Print/No Pay

3. If unable to pay prize, tap **Print/No Pay**
4. Check the printed slip is a **Validation Information Slip** and not a Validation Slip
5. Return everything back to Player. Ticket is NOT validated

Print/No Pay



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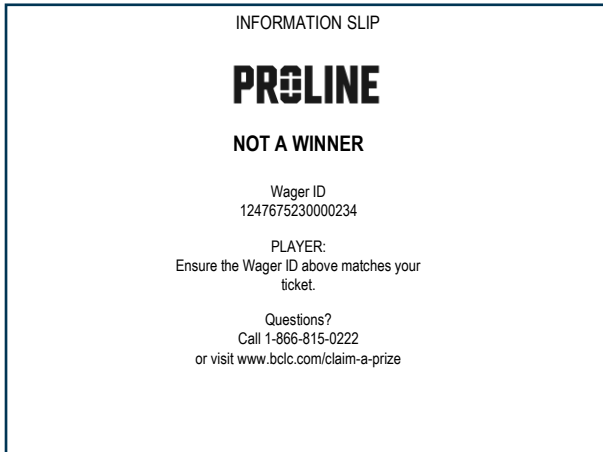
PROLINE Sports

Ticket Validation



Result: Not a Winner

If you scan a non-winning Ticket, follow these steps



Preview Window



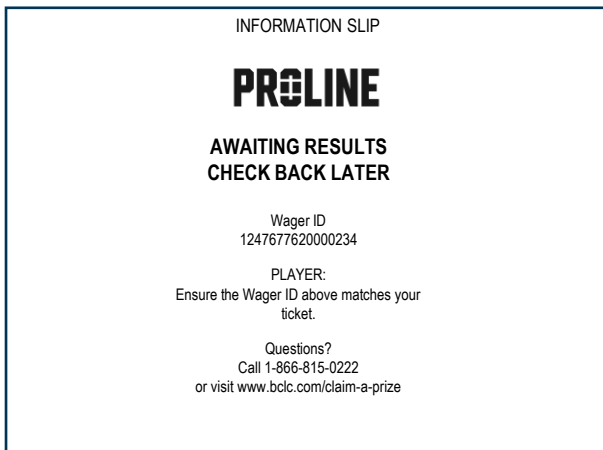
Player Screen



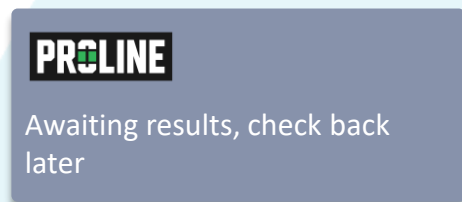
3. To print the Information Slip, tap **Print/No Pay**
4. Return everything back to Player.

Result: Event(s) in Progress

If you scan a Ticket and the event(s) have not ended yet, follow these steps



Preview Window



Player Screen



3. To print the Information Slip, tap **Print/No Pay**
4. Return everything back to Player. Ticket is NOT validated



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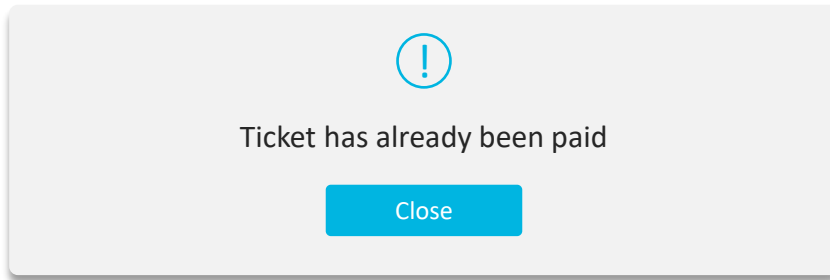
PROLINE Sports

Ticket Validation

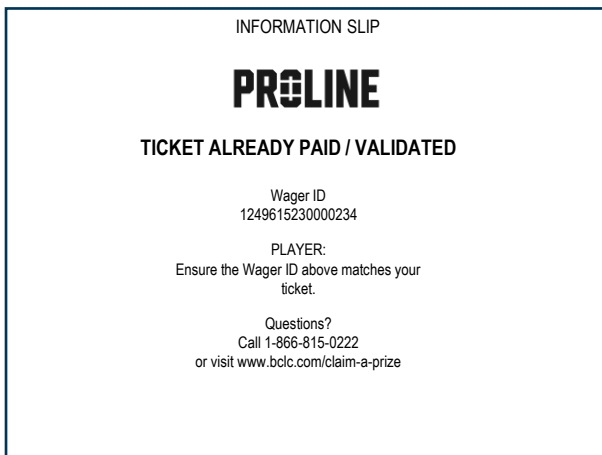


Result: Already Validated

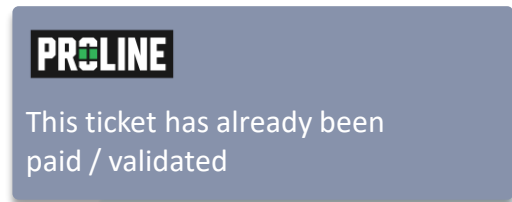
If you scan the Ticket and it has already been validated, follow these steps



Lottery Terminal Pop Up



Preview Window



Player Screen



3. To print the Information Slip, tap **Print/No Pay**
4. Return everything back to Player. Ticket is already validated



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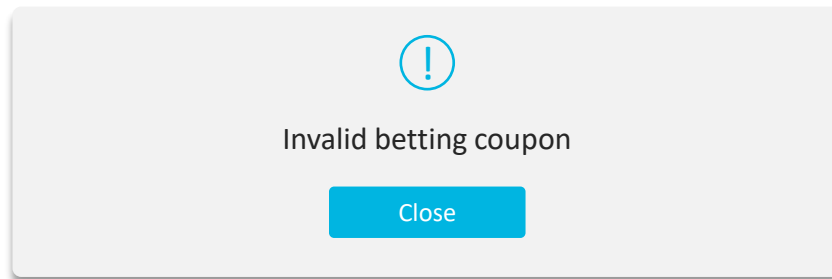
PROLINE Sports

Ticket Validation



Online Ticket or Scratch & Win

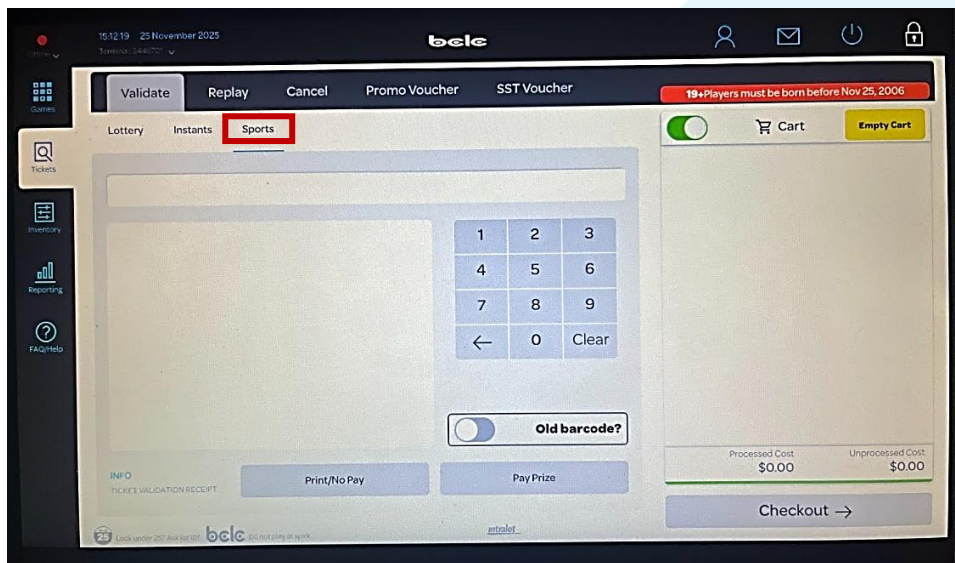
Please Note: PROLINE and TOTO tickets cannot be validated while in the Lottery or Instant screen. You will receive an **Invalid betting coupon** pop-up.



Lottery Terminal Pop Up

To validate a PROLINE or TOTO ticket

1. Tap **Close** on the **Invalid betting coupon** pop-up
2. Tap the **Sports** tab (highlighted in red below)
3. Scan the ticket on the Lottery Terminal or with the Lotto Scanner
4. Complete the validation process



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Player Action: Checking Tickets on BCLC PROLINE app or Lotto! App

Players can check their PROLINE and TOTO tickets on their Mobile Device (including Tablets)

PROLINE Ticket

If a Player wants to check their PROLINE Ticket, they can **ONLY USE** the BCLC PROLINE app



TOTO Ticket

If a Player wants to check their TOTO Ticket, they can **ONLY USE** the BCLC Lotto! app



PROLINE and TOTO tickets can be checked on the Ticket Checker



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Questions & Answers

Can a Player validate their PROLINE or TOTO ticket on the BCLC PROLINE app?

No, a Player can only validate their PROLINE or TOTO ticket with a Lottery Retailer.

Please Note: Retailers have the option to Pay Prize or Not Pay Prize up to \$2000.

Is there a daily prize payout limit for PROLINE?

There is a daily payout limit of \$250,000 limit per Player.

Players can review the Terms and Conditions for PROLINE by visiting proline.BCLC.com.

Will PROLINE be part of BCLC's Retailer Commission?

Yes, PROLINE sales are included in BCLC's sales commission program. Sales commission is paid on the sale of all BCLC Lottery products.

Review the Retailer Commissions details [HERE](#)



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