Spring Cleaning for a Healthy Self-Serve Terminal

lotto!

Tickets not scanning? It could be that the ticket scanner is dirty from food covered tickets being inserted or paper dust has built up on the sensors. Perform these simple steps to support the functionality of your Self-Serve Terminal and the customer experience.
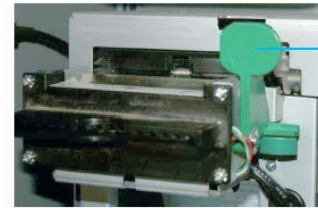

Reader head
Rollers
Scanner lens
Sensor
Rollers
Sensor
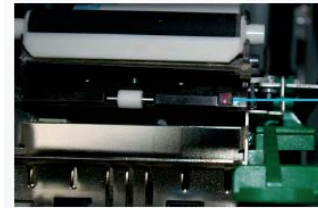
Clean the TICKET SCANNER to prevent build up.

Lift the reader head by grasping both sides of the cover and lift the upper half of the reader.

Clean rollers, scanner & sensors with a lightly damp cloth or screen wipes.

After cleaning, carefully lower the cover until it latches in place.

To open, press green button
Sensor
Sensor
Feed roller

Clean the PRINTER.

To open press green button,

Clean sensors and rollers with a lightly damp cloth or screen wipes.

After cleaning, carefully close.

For best results the components once a week!

bclc