

# Your Lottery Retailer Number

Effective June 2022

Some of BCLC systems have already changed to the 5-digit Retailer Number. Start using the 5-digit to align with BCLC Retailer Support Teams.

## Which Retailer Number To Use?

**4-digit**

Sign On  
to current **Altura  
Lottery Terminal**

Completing Scratch & Win  
**Buyback Forms**

**5-digit**

Calling  
**Hotline or  
Finance & Banking**

Login to **NEW  
Lottery Terminals**  
(May 2023)

Note: The 4-digit number will no longer exist AFTER new terminals launch.



Contact your Territory Manager or  
Lottery Hotline: **1-800-667-1649**



# What's Your 5-Digit Retailer Number?

- Look for RET before the 5-digits; example: RET12345

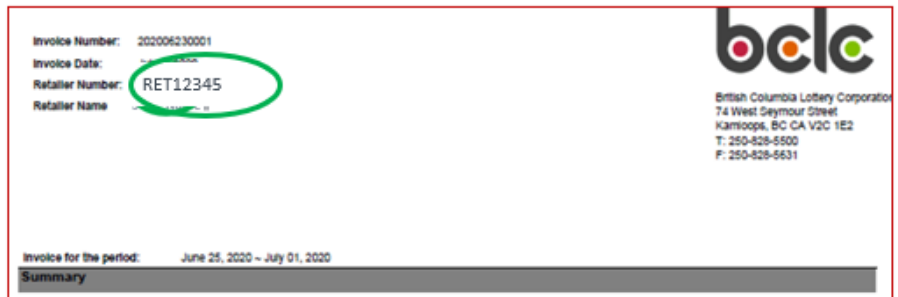
## Sign On News Message



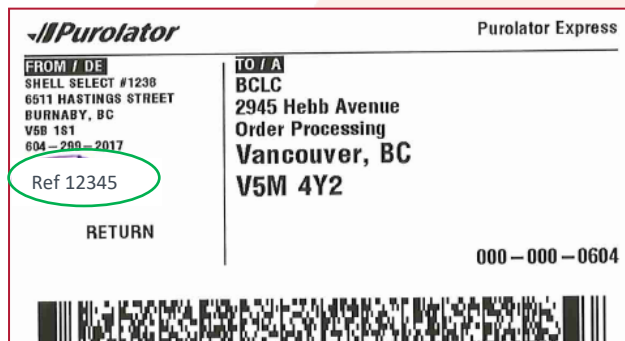
## Packing Slip



## Emailed Invoice



## Return Waybill



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