

# LOTTERY EQUIPMENT REPLACEMENT



## Why is BCLC changing the Lottery Equipment at retail?

BCLC's Lottery terminals are more than 15 years old and have well served the needs for the sale of Lottery products at retail. BCLC's replacement of legacy equipment and systems will sustain and modernize BC's lottery business while supporting future success for the benefit of the province of BC, our retail partners and players.

The new Lottery equipment and supporting systems will better meet the evolving needs of our retail partners and players with a faster purchasing experience, enhanced functionality and a more user friendly Lottery terminal.

## What's Next?

Starting July 23, 2020 your Territory Manager will be on site to ensure your location is ready for the installation of the new Lottery Equipment.

## What is being replaced/updated?

- Lottery Terminal & Printer
- Check-A-Ticket
- Player Display Unit
- Net New Addition: Lotto Scanner

Lottery Terminal



Printer



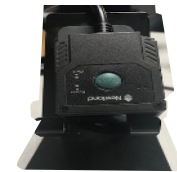
Check-A-Ticket



Player Display Unit



Lotto Scanner



The retailer information sheet is also available on [bclcretailerhub.com](http://bclcretailerhub.com). For more information, please contact your BCLC Territory Manager or Lottery Support Hotline at 1-800-667-1649.

# LOTTERY TERMINAL REPLACEMENT



## QUESTIONS & ANSWERS

**Q: When will my site receive the new Lottery Equipment?**

A: Territory Managers will be on site starting July 23, 2020 to complete equipment assessments. In Spring 2021 BCLC will begin the pre-installation work and anticipate the installation of the new Lottery Equipment will be complete late Summer 2021.

**Q: What lottery equipment is going to be replaced?**

A: The Lottery Terminal, Check-A-Ticket, Player Display Unit (PDU) and Printer will be replaced. A Lotto Scanner will be set-up during the installation of the new Lottery Equipment. This is a net new piece to support age verification at the point of purchase.

**Q: Is the new equipment the same size as the existing equipment?**

A: Most of the new equipment is smaller in size than the existing equipment. The one exception is the new printer. Your Territory Manager will be on site starting in July to assess the placement of the new printer. The new printer holds larger ticket stock and will be less susceptible to printer jams.

**Q: Does the new equipment use more power?**

A: The new Lottery equipment is more efficient than the current equipment. The new equipment has been built with better standards, and is equipped with sleep modes to ensure less power consumption.

**Q: How will the new lottery equipment benefit retailers?**

A: The new lottery equipment will support quicker transactions, user friendly screens, and real time sales reporting & messaging.

The retailer information sheet is also available on [bclcretailerhub.com](http://bclcretailerhub.com). For more information, please contact your BCLC Territory Manager or Lottery Support Hotline at 1-800-667-1649.