

# SAFE MAINTENANCE TIPS



To ensure that your safe offers maximum protection and functionality, it's important to take steps regularly to keep it performing optimally for years to come.

Here are the top 5 tips from BCLC's main safe supplier:

- 99% of safe related maintenance calls are related to batteries. If a safe is malfunctioning the batteries should be replaced as a first solution.
- It is recommended that ONLY Duracell or Energizer batteries be used in the safes. See photos of correct battery replacement procedure.
- Replacing batteries is the only maintenance a retailer should ever undertake with a safe. Also it is important to note that if the safe is still malfunctioning after the batteries have been changed the door should not be closed if possible.
- The retailer should never unscrew or dismantle any part of the safe for any reason. The retailer should never remove any panels or interfere in any way with the mechanism of the safe.
- The door of the safe should never be slammed shut. The door contains a glass panel that if broken will render the safe unusable. Therefore it is important that when closing the door of the safe the retailer close it gently.

If you have any issues or concerns about your safe, please contact your BCLC Territory Manager.

Replacing the batteries is straightforward as shown in the images below:

1.



2.



Push keypad up.

3.



Turn keypad around to access and change batteries.

4.



Replace keypad and press down.