

# STOCK SUMMARY REPORT CLEAN-UP

## System-Based Inventory Audit Process (Corrective Activations)



### The Situation

Scratch & Win tickets are being sold to players without being activated on the lottery terminal. As a result:

- Ticket is removed from retailer's physical inventory, while remaining in the lottery terminal system as unsold.
- The sale is not recorded in BCLC's system and billing does not occur
- Players are unable to check or validate the ticket
- Stock Summary Report is inaccurate



Stock Summary		
29 July 2024		
Retailer 41534		
<b>\$1 Gold Rush</b>		
31-992164-00		
Book #	Quantity	
366802	44	
367905	100	
367906	100	
TOTAL	244	
<b>\$1 Sweet Winnings</b>		
31-993221-00		
Book #	Quantity	
4551	44	
TOTAL	44	
<b>\$2 Blackjack II</b>		
31-992131-00		
Book #	Quantity	
179	21	
400	50	
TOTAL	71	

### The Solution

**A system-based audit process that identifies and reconciles tickets that are deemed to have been sold without proper activation.**

These tickets will meet the following criteria:

- Part of a recent Scratch & Win Returns Campaign
- **If the total number of tickets per game is 5 or fewer:** Up to 5 tickets per book will be activated
- **If the total number of tickets per game is more than 5:** Only books with 3 or fewer tickets will be activated

Upon activation, the sale will appear on the General Terminal Report and the tickets will be removed from the Stock Summary Report and trigger billing.



Contact your **Territory Manager** or  
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**Round 1** - BCLC will be reviewing the below tickets as part of the upcoming audit.

Game #	Name
31114030	\$3 Double Win
31114024	\$5 5X Lucky
31114016	\$10 Cash Wild
31114027	\$2 Money Multiplier III
31114038	\$3 Loteria
31114023	\$5 Spicy Hot 7s
31114028	\$1 Electric 8s III
31114031	\$3 Wild Cash Multiplier
31114029	\$5 \$50 Overload
31114039	\$25 Concert of a Lifetime
31114034	\$2 Pac-Man III
10114026	\$10 Wish List III

These tickets were a part of the January 2025 Return Campaign



### Timelines

- First execution of corrective activations will occur:  
**June 16 – July 4, 2025**
- Retailers will be notified 3–5 business days in advance of ticket activations
  - Email will be sent to the Agr Mgr
  - The notice will include the number of tickets BCLC will activate and total billing amount



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## Questions & Answers

### What is the impact to my site?

BCLC will process activations for the noted tickets. Once activated, the sale will appear on a retailer's General Terminal Report, the inventory cleared from the Stock Summary Report and billing will occur as per the regular invoice cycle.

The quarterly audit and activation process helps address discrepancies in inventory and sales records caused by the inadvertent sale of non-activated tickets

### What if I find the physical ticket at my site?

If you find any of the tickets after they've been activated, you can:

- Sell them to players without concern (scanning to Cart and Checkout will not duplicate the sale), or
- Return them to BCLC for credit, provided they are returned before the expiry date.

### How can I prepare for the automated activations?

To prepare, review your **Stock Summary Report** and identify any packs of the targeted games. Make a note of these tickets, as they may be activated and removed from your inventory **between June 16 and July 4**. Once activated, the sale will appear on a retailer's General Terminal Report, the inventory cleared from the Stock Summary Report and billing will occur as per the regular invoice cycle.

### How will the remaining tickets in these 12 games be activated?

Addressing discrepancies in inventory and sales records caused by inadvertent sale of non-activated tickets is a significant undertaking. BCLC will continue to review discrepant tickets and address specific situations with individual sites.

Alternatively, tickets that remain unsold in BCLC system will be processed and charged at the conclusion of their respective expiring ticket campaign as per the Lottery Retailer Policy Section 5.4 Scratch & Win Unsold Ticket Returns.



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