



Ordering Screen & Optical Wipes

Process Update

What has changed?

Screen & optical wipes are no longer included in the boxes of paper roll stock. Please order them with other Lottery Supplies.

How do I order?

Screen & optical wipes can be ordered the following ways;

1. On your next scheduled call with your Inside Sales Representative

OR

2. Using the Hotline Inquiries Form located on the Retailer Hub – [CLICK HERE](#)

When?

Screen & optical wipes can be ordered as a Lottery Supply item **effective immediately**

How to use?

Review the Preventative Maintenance information on pages 2 & 3 for a quick guide on how to use the screen & optical wipes.



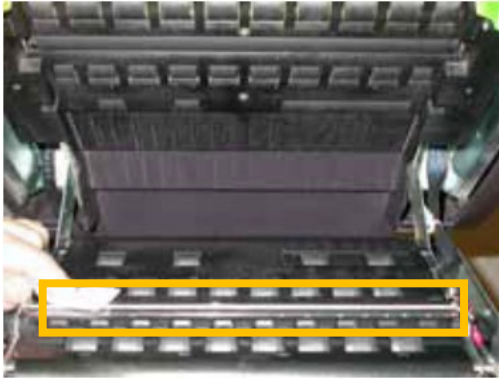
Call or text Lottery Retail Support:
1-800-667-1649



Preventative Maintenance

Lottery Terminal & Printer

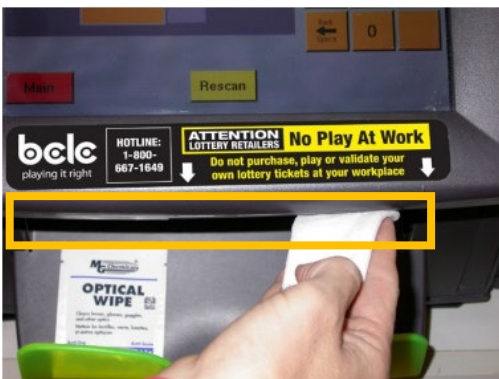
Lottery Terminal



1. Clean read lens

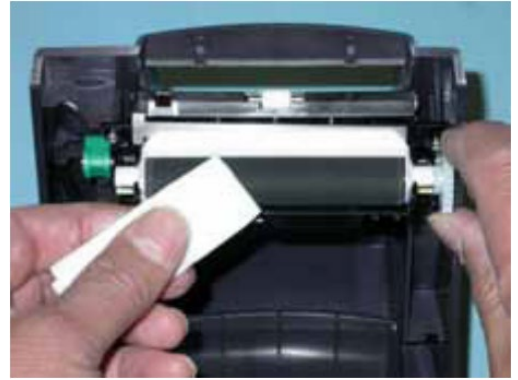


2. Clean rollers



3. Clean the scanner light

Printer



1. Clean main roller while turning



2. Clean the print head



3. Clean the sensors



Call or text Lottery Retail Support:
[1-800-667-1649](tel:1-800-667-1649)



Preventative Maintenance

Self-Serve Terminal

1. Open the printer; clean the sensors



2. Clean the print head



3. Clean the main roller while turning it



Call or text Lottery Retail Support:
1-800-667-1649

