Lotto! Webpages to Whitelist
Effective October 20, 2023

This document outlines the webpages that Lottery Retailers should whitelist in their corporate firewalls. These webpages support lottery processes and are important sources of lottery information for retailers.

Lotto! Operational Process Webpages

Process	Webpage URL	Description
BCLC Hotline Inquiries Form / Lotto Express Ticket Return	*New https://portal.bclcretailerhub.com/retailerinquiry	Online form where Lottery Retailers can initiate requests for support for operational matters including lottery supplies order, and submitting ticket information for lottery tickets that are left-behind, damaged, or for Lotto Express tickets that require a refund.
Lottery Staff Update	*New https://portal.bclcretailerhub.com/retaileremployee	Online form where Lottery Retailers submit changes to their roster of employees selling lottery, or, in the case of Lotto Express, to the roster of employees who are responsible for lottery sales at the site.
Lotto Certification Registration	*New https://portal.bclcretailerhub.com/LotteryTraining_Register	Online form where Lottery Retailers register their personal information to complete the Lotto Certification registration process.
BCLC Learning System and Lotto Certification Course	https://bclc.plateau.com/learning/user/nativelogin.do?IASLogin=true	Sign-On access to BCLC's learning system to complete the applicable Lotto Certification course.

Lotto! Informational Webpages

Process	Webpage URL	Description
BCLC Retailer Hub	https://www.bclcretailerhub.com & all subdomains	Lottery Retailer's primary source of information regarding their lottery business including promotions, policies, procedures, training, certification and lottery game & odds information. Includes Lotto Transformation pages to support training and communications for installation and operations of new lottery equipment.
BCLC Corporate Webpage	http://corporate.bclc.com & all subdomains	BCLC's Corporate webpage that provides information and contacts for Customer Support, Responsible Gambling and Social Responsibility.
GameSense	https://gamesense.ca	Webpage for BCLC's GameSense program which provides information, tools and resources to ensure players gamble in a safe, responsible way.