



# Lottery Equipment Guide

## CLEANING GUIDELINES

To clean all Lottery equipment (Lottery Terminal, Printer, Compact Lottery Terminal, Self-Serve Terminal, Lotto Scanner and Ticket Checker), use a microfiber cloth dampened slightly with water.

- Ensure terminal is in Lock mode or logged off when cleaning.
- Ensure all Tickets in the cart have been printed or cleared.
- To prevent any surface damage, use only gentle pressure.

### Cleaning DO's



DO use a microfiber cleaning cloth



DO spray the soap and water onto the microfibre cloth and then wipe the surface to be cleaned



DO clean with a microfibre cloth that is damp, but not soaked

### Cleaning DON'Ts



DO NOT spray cleanser or water directly onto Terminal



DO NOT use abrasive cleaners or materials (alcohol, chemicals, scrub brush)



DO NOT soak the electronic equipment with water



## DO NOT USE ALCOHOL WIPES

**DO NOT** use alcohol wipes on touchscreen surfaces, printers, lenses, image sensors or any part of the Lottery equipment.

# Lottery Equipment Guide

## CLEANING GUIDELINES

### PLASTIC SURFACES

- All plastic surfaces should only be cleaned with a mild soap or gentle dish detergent and lukewarm water using a microfibre cloth.
- **Do not** use a dry cloth on plastic surfaces as it will rub the dirt and dust into the plastic surface, creating scratches and permanent damage.
- **Do not** clean plastic when it's exposed to direct sunlight or high temperatures.

### TOUCHSCREEN

- **Do not** spray liquid directly on the screen. Spray soap and water onto a microfiber cloth, then wipe the screen.

### CAMERA AND SENSORS

- Gently wipe the camera and sensor glass with a microfiber cloth.



## NEED MORE SUPPLIES?

Please contact your Lottery Inside Sales Representative at your next call to replenish inventory of cleaning spray bottles and microfiber cloths.