

# Lottery Whitelisting & Bookmarks Guide



## DOMAINS TO WHITELIST

Whitelist the following domains (including subdomains) to enable store-level access to lottery systems and retailer resources.

Status	Domain	Used for
EXISTING	bclcretailerhub.com	<b>The BCLC Retailer Hub</b> Lottery Retailer's primary source of information regarding their lottery business including promotions, policies, procedures, training, certification, Player Health training, and lottery game and odds information.
<b>NEW</b>	bclcpartners.com	The <b>Lottery Retailer Portal</b> and operational forms, including Hotline Inquiries, Staff Update, Trainee Certification Registration, and Awardco Rewards redemption affiliated pages.
EXISTING	playnow.com	<b>PlayNow</b> BCLC's online play website and Lotto brand pages
EXISTING	bclc.com	<b>BCLC's Corporate Website and Emails</b> Features business information, community benefits, player support, and company updates.
EXISTING	gamesense.com	<b>GameSense</b> Website for BCLC's GameSense program which provides information, tools and resources to ensure players gamble in a safe, responsible way.

## BOOKMARKS

Once domains are confirmed, saved bookmarks can be updated to the **new Webpage URLs** to ensure continued access to key tools and resources.

Process	Webpage URL	Description
<b>Lottery Hotline Inquiries Form / Lotto Express Ticket Return</b>	<b>EXISTING:</b> <a href="https://portal.bclcretailerhub.com/retailerinquiry">https://portal.bclcretailerhub.com/retailerinquiry</a> <b>NEW:</b> <a href="https://retailer.bclcpartners.com/retailerinquiry">https://retailer.bclcpartners.com/retailerinquiry</a>	Online form to request supplies and ticket, access support information and submit ticket issues (e.g., damaged, left-behind, Lotto Express refunds).
<b>Lottery Staff Update Form</b>	<b>EXISTING:</b> <a href="https://portal.bclcretailerhub.com/retaileremployee">https://portal.bclcretailerhub.com/retaileremployee</a> <b>NEW:</b> <a href="https://retailer.bclcpartners.com/retaileremployee">https://retailer.bclcpartners.com/retaileremployee</a>	Online form to submit changes to the store's list of employees selling lottery, or, in the case of Lotto Express, to the list of employees who are responsible for lottery sales at the site.
<b>Lotto Certification Registration</b>	<b>EXISTING:</b> <a href="https://portal.bclcretailerhub.com/LotteryTraining_Register">https://portal.bclcretailerhub.com/LotteryTraining_Register</a> <b>NEW:</b> <a href="https://retailer.bclcpartners.com/LotteryTraining_Register">https://retailer.bclcpartners.com/LotteryTraining_Register</a>	Online form for Lottery Retailers to register their personal information to complete the Lotto Certification registration process.
<b>Lottery Retailer Portal</b>	<b>EXISTING:</b> <a href="https://portal.bclcretailerhub.com/">https://portal.bclcretailerhub.com/</a> <b>NEW:</b> <a href="https://retailer.bclcpartners.com/">https://retailer.bclcpartners.com/</a>	A <b>secure, login-required</b> website where you can access site-specific information and complete tasks such as ticket and supply order requests, Scratch & Win inventory reporting, sales performance reports, and more.