



Retailer Engagement

2022 Survey Results - Highlights

Survey date: October-November 2022

87%

somewhat /
very satisfied



Question:

Overall, how satisfied are you with the services BCLC provides to you?

Question:

I rarely have issues with the Altura Lottery Terminal



21%

disagree/strongly
disagree

Thank you! Retailer feedback is very important to us.

Here's some opportunities we're working on:

- New Lottery Terminal and Equipment
- Instant Product Online Ordering - Retailer Portal