

The below information is related to the six-month extension to claim a prize for draw-game and Scratch & Win tickets set to expire from March 17, 2020 to September 17, 2020.

## HOW DO I KNOW WHEN A TICKET EXPIRES?

- Draw-based game tickets expire one year from the date of the draw printed on the ticket. Expiry dates are not printed on draw-based game tickets.
- Expiry dates are printed on the back top corner of Scratch & Win tickets.

It's important that lottery Retailers always use the lottery terminal to validate and payout a prize, as any changes to expiration dates have been programmed into the lottery system. By completing the validation process using the lottery terminal the correct information is guaranteed.

## IS THERE AN EXTENSION FOR TICKETS PURCHASED DURING THIS TIMEFRAME?

This ticket expiration extension only applies to tickets with an expiry date from March 17 to September 17, 2020. These changes are intended to support players, in light of how rapidly Covid-19 has evolved, who may have tickets that recently expired or are soon to expire. The extension on expiring tickets provides players additional time to claim their prize using BCLC's alternative prize-claim process to pay out winners during the temporary closure of its prize-payout offices. For more info please visit: <https://lotto.bclc.com/claim-a-prize.html>.

## DOES THE EXPIRATION DATE EXTENSION APPLY TO TICKETS SET TO EXPIRE BEFORE MARCH 17, 2020 AND/OR AFTER SEPTEMBER 17 2020?

This six-month prize claim extension is only applicable to tickets that have an expiry date between March 17, 2020 and September 17, 2020 For all other tickets, the expiry date remains as either 12 months from the date of the draw for draw-based games, or as indicated on the back of the Scratch & Win ticket.

## HOW DID BCLC CHOOSE THE DATES FOR THE EXPIRY EXTENSIONS?

The revised expiry dates align with the date when BCLC closed its prize payout offices due to the impacts of Covid-19, which was on March 18, 2020.

## DO I SELL EXPIRED TICKETS IF I STILL HAVE THEM IN STOCK?

The January 2020 buyback campaign included tickets that were expiring between March 2 to July 31, 2020, so you should not have any tickets to sell that are imminently expiring. These tickets had also been offered on a previous buyback campaign, so it is unlikely you have any left in your current inventory.

For tickets that are set to expire past July 31, 2020, as per normal procedures, these should **not be sold** to players. BCLC will be issuing further communication around the next buyback campaign in order to ensure that tickets that are expiring after July 31 will be bought back so that you will receive credit for it and so they will not be sold to players.

## WHEN IS THE NEXT SCRATCH & WIN BUYBACK CAMPAIGN?

BCLC is monitoring the current retail landscape and will be issuing further communication on the timing of the next buyback campaign.