

PROLINE Sports

Live Betting



This document provides details on what Live Betting is and equips you with the essential information needed to effectively manage and support Live Betting wagers within your retail location.

PROLINE Live Betting launching at Retail : Monday December 15, 2025

What is Live Betting?

Live betting – also called in-play betting, is wagering on a sporting event after it has already started, with odds that continuously update as the event is in play.

Unlike traditional pre-game bets, Live Betting starts once the event has started and wagers can be placed at any point during the game.

Live betting odds update continuously to reflect what is happening in the game in real time.



PROLINE Live Betting tickets **CANNOT** be cancelled once printed

Due to the real-time nature of Live Betting, odds and outcomes are continuously updated as events unfold. To maintain fairness and integrity for all players, cancellation or voiding of tickets are not permitted after purchase.

If you attempt to cancel a Live Betting ticket, an error message will automatically appear on the Lottery Terminal, indicating the action is not allowed.



Live Betting wagers are not eligible for cancellation.

Close



Collect Payment prior to printing tickets.



Text or Call Lottery Retail Support:
1-800-667-1649



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Suspended Live Betting Tickets

Live Betting may occasionally be suspended. This occurs when a significant in-game event takes place that could substantially impact the odds. When a Live Betting selection is suspended, wagering is temporarily halted – players cannot place new bets or adjust existing wagers until the market reopens.

If a player's QR Code is scanned during a suspension, an error message will appear on the Lottery Terminal to indicate that Live Betting selection is temporarily unavailable.



One or more of the markets/selections in this betslip is no longer valid

Close

Retailer Action

1. Tap **Close** on pop-up
2. Inform player that their ticket cannot be processed at this time.

*Please note that nothing will be added to the Lottery Terminal Cart



Once the odds are updated, or the situation stabilizes, the market usually reopens, and the existing bets remain valid.



Read More

For step-by-step instructions on how to sell PROLINE Tickets



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