

All Networks | Starting April 2022

# Digital Jackpot Signage – Display Panel Update



## Details:

Exciting game changes are coming to Lotto 6/49 in September 2022. To prepare for these changes, updates to the Digital Jackpot Signage Display Panels must be made. These updates also provide the opportunity to replace aging Digital Jackpot Sign equipment.

**BCLC has contracted LVI Technicians to contact stores directly to preschedule site visits to perform the work outlined below.** The site visit should take less 1 hour with no down time. LVI will work with you and your staff to ensure minimal disruption to your customers.

## Site Visit Work:

1. **Remove** existing Digital Jackpot Sign(s) or sign faceplate
2. **Install replacement** Digital Jackpot Sign(s) or faceplate in the same location. Replacement sign will have a temporary decal covering the 6/49 portion of the sign. *Please do not remove decal. BCLC will arrange for this covering to be removed week of September 11, 2022.*
3. **Take photos** of installation for reference in planning of decal removal.

## What's Next?

Starting April 2022, an LVI Technician will contact you to schedule site visit to replace your Digital Jackpot Sign.

## Tell Your Players:

BCLC is preparing for exciting changes to Lotto 6/49 coming September 2022.

## Completion Timing – July 2022



Hanging Digital Jackpot Sign with Temporary Decal



Inlane Digital Jackpot Sign with Temporary Decal

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# Digital Jackpot Signage – Display Panel Update Q&A



## Questions & Answers:

### Why is BCLC updating the Digital Jackpot Signs?

Exciting game changes are coming to Lotto 6/49 in September 11, 2022. To prepare for these changes, updates to the Digital Jackpot Signage Display Panels must be made.

### Who will be conducting the site visits and upgrades?

BCLC has contracted LVI Technicians to schedule and perform site visits as outlined on page 1 of this Retailer Information Sheet (RIS). LVI Technicians in the field must be able to display Gaming Policy Enforcement Branch (GPEB) ID upon request and have a copy of the Site Visit Letter as authorization to complete the work as outlined.

### Why is my existing Digital Jackpot Sign being replaced?

LVI will remove and reinstall replacement Digital Jackpot Sign(s) during a single visit. The replacement sign will have an updated Lotto 6/49 Jackpot message needed for the game changes. This message will be covered by a decal to look like the current signs in market. This update also allows us to replace any aging signs that need repair at the same time. LVI will work with you to minimize disruption to your customers and operations while this work is completed.

### Why is LVI changing only the faceplate on my sign and not replacing it?

Based on available equipment LVI may choose to only replace the faceplate and apply the decal on site rather than replace the complete Digital Jackpot Sign. LVI will work with you to minimize disruption to your customers and operations while this work is completed.

### Why is there a decal on my new Digital Jackpot Sign?

Exciting game changes are coming to Lotto 6/49 on September 11, 2022 that require updated messaging to the Digital Jackpot Sign. It takes several weeks to update all Digital Jackpot Signs across the province. BCLC is installing the updated signs now with a decal covering to look like the current message and will arrange removal of the decal when the game changes launch.

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## Questions & Answers:

### Should I remove the decal on my Digital Jackpot Sign?

BCLC will arrange to remove the decal from your sign when the new game changes launch the week of September 11, 2022. In the meantime, please leave your decal in place. If there is an issue with your decal, please contact your Territory Manager or Lottery Support Hotline at 1-800-6671649

### What changes are happening to Lotto 6/49?

This year is the 40<sup>th</sup> Anniversary of Lotto 6/49. Players will have more chances at big jackpots while playing the same game they love. More information about Lotto 6/49 Game changes can be found on [Retailer Hub](#).

### Why is Lotto 6/49 changing?

Players told us Lotto 6/49 could use a refresh and a little added excitement. Starting September 11, 2022, Players will have more chances a big jackpots while maintaining what they like about Lotto 6/49.

### Is there an opportunity to change the location of my Digital Jackpot Sign?

The plan is to replace current Digital Jackpot Signs in the same location they are currently placed.

### When will the decal on my Digital Jackpot Sign be removed?

Decals will be removed within the first two weeks of the game change launch on September 11, 2022. BCLC will contract appropriate services to come and remove your decals at the time of launch, more details will be provided in August 2022.

### Who should Retailers contact if they have any questions during or after the site visit?

Retailers should call Lottery Support Hotline at 1-800-6671649 if they have any questions.