

# Player Health Training Incentive

Available September 1 – 30, 2025

GameSense

Take the Player Health Training on the Retailer Hub and complete the quizzes for a chance to win!

<b>Incentive Period</b>	September 1 – 30, 2025	<b>Focus</b>	Player Health Training Modules
<b>Network</b>	RSG, HN and Independent RN	<b>Goal</b>	Complete each Module Quiz

## Eligibility and Entry Criteria:

### Retailers are Grouped Into Their Networks:

- RSG (Retail Stores Group)
- Independent RN (Retail Network)
- HN (Hospitality Network)

### To Qualify for the Prize Draws:

- Eligible Retailers and Staff must complete all four Player Health Training Modules.
- After each module, complete a short online quiz (3–5 questions).
- You'll receive one entry per completed quiz—**that's up to four entries total!**

## Prizing:

There are a total of 12 prizes available to be won — one set for each training module quiz:

- Module 1 Quiz: 3 × \$100 Mastercard Gift Cards
- Module 2 Quiz: 3 × \$100 Mastercard Gift Cards
- Module 3 Quiz: 3 × \$100 Mastercard Gift Cards
- Module 4 Quiz: 3 × \$100 Mastercard Gift Cards

*\*Draw Prizing is per Network*



▶ Watch More

Player Health Training Modules



Text or call Lottery Retail Support:  
**1-800-667-1649**



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## Questions & Answers

### What is the purpose of this Player Health Training Incentive?

Player Health Training is not mandatory; however, this incentive is just a fun and rewarding way to encourage our retailers to take the Player Health Training.

Complete the quizzes to qualify for chances to win \$100 Mastercard prizes. The more quizzes you complete, the more chances of winning prizes.

### Why is Player Health Training important?

Player Health Training has been developed to provide lottery retailers with the skills to recognize and respond to customers who may show concerning behaviours with gambling.

We know retailers have encounters with customers that may sometimes cause discomfort or concern. This training aims to help retailers gain the knowledge they need to feel confident when responding to these situations. It also highlights the support that is available to the retailer should they need someone to talk to directly.

### Do I have to take part in this Incentive?

No. The participation in the Incentive is not mandatory but we would like to encourage retailers to take the training and complete the quizzes for chances to win some prizes.

There are four quizzes in total for four online training modules. The quizzes are 3-4 questions long and should only take about 5 minutes each.

### Do I have to complete all the quizzes to be eligible to win?

No. Each module quiz you complete enters you into a draw for a chance to win a \$100 Mastercard gift card for that module. You are eligible to win for each module quiz you complete. A retailer can only have one entry per quiz.



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## Appendix A

The following retailers, and any retailer affiliated with these banners, are not considered Eligible Retailers for the purposes of this Player Health Training Incentive:

7-Eleven Group	Great Canadian Casino	Petro Canada Group
BG Fuels	Independent Co-op	Pharmasave Drugs
Pattison Food Group	Group	Pharmx Rexall Drugs
Canadian Tire	International News	PR Petroleum
Husky Group	IRA Webcash	Red Apple Stores
Centex Group	Loblaw Group	Sheffield & Sons
Circle K	London Drugs	Shell Group
Costco	Mid Island Co-op	Shoppers Drug Mart
Country Grocer	Neighbourly Pharmacy	Sobeys Group
Dollarama	Pattison Food Group	Stong's Market
Express News	Otter Co-op	Super Save Group
Fairway Market	Parkland Group	Pattison Food Group
Gateway Casino	Peninsula Co-op	
	Peoples Drug Mart	



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