Hospitality Network | January 1, 2024 - December 31, 2024



## **Sales Bonus Program**

BCLC's Sales Bonus Program rewards Lottery Retailers for high sales achievement and execution excellence, allowing unlimited opportunities for retailers to receive a sales bonus.



Calculated on <u>half</u> of total bonus earned.

Sales Achievement for Full Calendar Year	Bonus %	Total Potential Bonus \$
Over \$1.5M	2.50%	\$37,500+
\$1.25M to \$1,499,999	2.45%	\$30,625 to \$36,750
\$1.1M to \$1,249,999	2.25%	\$24,750 to \$28,125
\$975K to \$1,099,999	2.05%	\$19,988 to \$22,550
\$725K to \$974,999	1.75%	\$12,688 to \$17,063
\$600K to \$724,999	1.50%	\$9,000 to \$10,875
\$475K to \$599,999	1.25%	\$5,938 to \$7,500
\$375K to \$474,999	1.00%	\$3,750 to \$4,750
\$275K to \$374,999	0.80%	\$2,200 to \$2,999
\$200K to \$274,999	0.65%	\$1,300 to \$1,787
<b>\$125K</b> to \$199,999	0.50%	\$625 to \$1,000
\$0 to \$124,999	0%	Not Eligible

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# **Execution Excellence**

BCLC will reward Lottery Retailers who provide our players with an exceptional player experience. An exceptional player experience is when; Pull Tab Vending Machines (PTVM) are full and to planogram, when current lottery point-of-sale (POS) marketing materials are on display, when equipment is working, and when the manager is aware of maintenance protocols.

PULL TABS VENDING (PTVM) MACHINE			
PTVM Full	1 point	PTVM(s) columns are more than 50% full.	
POINT OF SALE MATERIALS			
POS Displayed	1 point	CURRENT MARKETING POS (SST topper and SST cling) AND GAMESENSE POS (PTVM topper) on display.	
<b>LOTTERY EQUIPMENT</b> (includes: Altura Lottery Terminal, Player Display Unit, Check-A-Ticket, Keno & Pacific Hold'Em Poker monitors, Pull Tabs Vending Machine and Self-Service Terminal)			
Working or Service Call Placed	1 point	All equipment is working or if any equipment not working, the Retailer has called Lottery Support Hotline.	

#### Total 3 points per survey

#### **How it Works**

#### Execution Excellence will account for 10% of half your total bonus earned.

Over the calendar year, your BCLC Territory Manager will perform Execution Excellence surveys during their regularly scheduled visits. Accounts will receive between 2 to 6 regularly scheduled visits and each visit will be worth 3 points.

At the end of the year, BCLC will review the total of all Execution Excellence surveys to determine the reduction percentage (applied to half your Total Bonus payout), based on the below information:

0-3 point deductions = Zero reduction

4-5 point deductions = 3% reduction

6-7 point deductions = 5% reduction

8 or more point deductions = 10% reduction

Maximum reduction for Execution Excellence will be \$1,500. Minimum reduction will be \$50.

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## **Sales Bonus Program**

#### **Incoming Retailers**

Whether you have purchased a business which is a current BCLC retailer, or a brand new business and are partnering with BCLC, you must generate the minimum sales performance threshold (\$125,000) of lottery sales within the calendar year (regardless of when your business opens) to be eligible for the Sales Bonus.

#### **Exiting Retailers**

You are eligible to receive Sales Bonus regardless of the date your location stops selling lottery products; however, you must generate the minimum sales performance threshold (\$125,000) of lottery sales within the calendar to be eligible.

Payment to exiting retailers will occur after all instant ticket and pull tabs ticket returns have been processed, (if applicable). Sales Bonus for eligible exiting retailers is paid approximately one month after lottery sales cease; therefore, it is important to ensure your bank account is still active, as the payment will be electronically deposited into the bank account on file with BCLC.

#### **Payment Details**

Payments will be made by Electronic Funds Transfer (EFT) to the banking institution as specified on your bank authorization form. Please note all prizes awarded through sales incentives should be treated as business income and managed accordingly.

### **Program Criteria**

To receive a Sales Bonus reward, your location must meet the following criteria:

- A minimum of \$125,000 net lottery sales over the calendar year.
- Your lottery business must be in good standing with BCLC. Suspensions, payment defaults, pending letters of credit or trust deposits may disqualify retailers from receiving a Sales Bonus.
- Sufficient insurance must be maintained as outlined in the Lottery Retailer Agreement (LRA).

### **Consent to Publish**

In order to receive an Incentive and/or Sales Bonus payment, Retailers must complete such releases, waivers or indemnities as required by BCLC, at its sole discretion. BCLC reserves the right to publish the name, location and a recent photograph of the Retailer(s) in any medium without liability or remuneration.

# Program Change or Withdrawal Notification

This program is subject to review and may be changed or withdrawn at any time. In the event that BCLC changes, cancels or withdraws the program for any reason during the year, payment of any potential payout will be at BCLC's sole discretion. BCLC reserves the right to disentitle any retailer from participation in this program for any reason at BCLC's sole discretion.