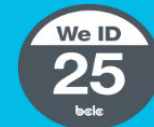


# Customer Age Verification Process

## Ask for ID25 – Player Must be 19+ to Purchase



ID25 exists to **protect Lottery Retailers** from selling Lottery Products to minors and ensure the sale is performed with integrity.

### Step 1 **ASK**



Ask for **GOV'T ISSUED PHOTO ID** from players who appear 25 and under

### Step 2 **VERIFY**



Does the ID have...

- a photo?
- birthdate?

### Step 3 **CONFIRM**

if... <u>YES</u>		if... <u>NO</u>
Birth Year	Action to take	No photo No birthdate
2003	OK to sell 19+	NO SALE
2004	CAUTION! Check month & day.	
2005+	Decline the sale.	

Asking a player their age, or guessing how old an individual may be, are not acceptable age-verification methods.

# ID25 Mystery Shop Criteria

## ID25 Mystery Shop Criteria

A location will **fail** the **Mystery Shop** if they:

1. Do NOT ask for ID from a player who appears 25 or under

OR

2. Complete the sale after being presented with unacceptable ID (ie. no photo, no date of birth, not Government issued)

## What's Acceptable, What's Not?

Unacceptable ID typically doesn't have a birthdate on it - so you can't check if the person is 19+ . You must decline the sale.

