ID 25 – Player Must be 19+
Age Verification - Updated January 2020

lotto!

CUSTOMER AGE VERIFICATION PROCESS
Ask for ID 25 and Under – Player Must be 19+

STEP 1: Ask for **Government issued photo ID** for any player who appears to be 25 years of age or younger.

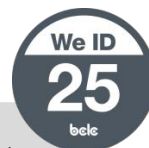**STEP 2:** Double Check – Is it **GOVERNMENT ISSUED PHOTO ID**?

YES   **NO**

STEP 3: Check BIRTH YEAR on ID & proceed accordingly

If the player cannot produce **Government issued photo ID**, you must decline the sale.

BIRTH YEAR	ACTION
2000 or before	OK to sell to 19+
2001	Caution. 19 if born on or before today's date, check month and day
2002 or after	Refuse the sale – Cannot sell to a minor

We ID 25 bclc

Follow these steps to ensure successful BCLC ID 25 Mystery Shops!

What is NOT acceptable ID?
- Any photo ID not issued by a government
  - School ID, gym membership or transit pass
- Any ID without a photo
  - CareCard, Social Insurance Number (SIN) or credit card.

Typically, there is no birthdate on *unacceptable* ID, therefore cannot be used to confirm 19+.

ID must be **Government issued with a photo** for you to continue checking the birthdate. If the player can't produce **Government issued photo ID,** you must **decline the sale**.

How to check ID
1) Confirm that it's Government issued.
2) Check that the photo resembles the customer.
3) Check the date of birth on the ID to confirm they are 19 years of age or older.

What if, after I check ID, the player is not 19 years of age?
If the player is not 19 or older, you must decline the sale. Tell the player that you can not sell lottery to a minor, it is against the law.

What if someone refuses to show identification?
NO ID = NO SALE!
If you cannot confirm if a player is 19 or older, you must decline the sale.

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ID 25 – Player Must be 19+
Acceptable Photo ID

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ACCEPTABLE GOVERNMENT ISSUED PHOTO ID

BC Driver's Licence

Date of Birth

Birth Year

Permanent Residence Card

Date of Birth

BC Identity Card

Date of Birth

Birth Year

Annotation indicates cardholder was a minor when card was issued.

Passport

Date of Birth

Certificate of Indian Status

Date of Birth

Nexus

Date of Birth

The Retailer Information Sheet is also available on bclcretailerhub.com.
For more information, please contact your BCLC Territory Manager or Lottery Support Hotline at 1-800-667-1649.