

Grant's Law

Ongoing



With the introduction of new lottery terminals on May 26, 2024, the ability to suppress validation transactions in the back-end system for Grant's Law locations is no longer available. Retailers are now responsible for managing Grant's Law validation protocols independently.



Grant's Law:

Grant's Law was a resolution passed on October 4, 2007, which required increased safety measures for gas station and store employees working alone, taking effect on February 1, 2008. Grant's Law consists of amendments to the Workers Compensation Act, Occupational Health and Safety Regulation, Section 4.22.1 & 4.22.2.

Section 4.22.1 mandates safety training for new and young employees.

During the 10 PM to 6 AM (PST) shift, either two employees must be present, or a barrier must separate an employee from customers.

An amendment was made in 2012 allowing employers instead of having two employees working between 10PM to 6AM (PST), that timed-locked safes and video surveillance be required.



What this means for late-night Lottery at gas stations:

When the PDU is not visible to customers due to a single person working at night, the store is locked to prevent customer entry, and sales are typically conducted through a nighttime payment window.

Lottery Retailers **must** follow these procedures:

1. If a customer requests validation services during the late-night period, the retail clerk will inform the customer the services are unavailable from 10PM to 6AM (PST) at the location and suggest the customer either:
 - i. Return to the location during the day
 - ii. Validate their ticket at another location
 - iii. Check their winning numbers on www.bclc.com or using the Lottery Mobile App.
2. If a customer is dissatisfied with the restricted service during the late-night period, the retail clerk will suggest the customer contact BCLC's Consumer Services toll-free at 1-866-815-0222.



Contact your Territory Manager or
Lottery Retail Support: **1-800-667-1649**



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Questions & Answers

Has anything changed to the procedures for Grant's Law?

Yes. Previously with the old Lottery Terminal, validation transactions could be suppressed at Lottery locations identified as a Grant's Law site in the back-end system. This functionality is not available on the new Lottery Terminal; therefore, staff will be required to follow Grant's Law validation protocols independently.

Can I still sell Lottery Products between 10PM- 6AM?

Yes. Your store can continue to sell Lottery products between 10PM- 6AM (PST), but Lottery Ticket validation requests **must** be declined during this time.

How is my store being monitored for following Grant's Law procedures?

During the Sales Visit with your Territory Manager, a checklist will be completed to confirm that the location is following the Grant's Law validation procedures.

What do I do if customers are complaining my location cannot validate their tickets between 10PM-6AM?

Please ensure that your site displays the Grant's Law decal at the nighttime payment window. Replacement decals can be requested from your Territory Manager or Inside Sales Representative. If a customer is dissatisfied with the restricted service during the late-night period, please direct them to call BCLC's Consumer Services toll-free at 1-866-815-0222.



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