





RSG PAYMENT CARD TERMINAL PROCEDURES

PCI Compliance

It's important to follow RSG Payment Card Terminal Procedures to support the security of card data and to protect players, RSG Lottery Retailers and BCLC from fraudulent activity.



Remember to...

Lock It	Restrict It	Inspect It	Report It
 <p>Lock up the payment card terminal overnight</p> <p>Keep the network cabinet door locked at all time.</p>	 <p>Restrict access from players when not in use</p>	 <p>Check cables and slots for foreign attachments or tampering</p>	 <p>Report any suspected or actual fraud activity.</p>

And always ...

Verify the identity of third-party repair or maintenance persons prior to granting them access to your kiosk, lottery equipment and to the payment terminal. BCLC will provide notification for payment terminal upgrades; and repairs can only be initiated by RSG Lottery Retailers. Additionally, for PCI audits, sites selected for a visit will be notified in advance.



Contact your **Territory Manager** or
Lottery Retail Support: 1-800-667-1649

