

# Online Games and Scratch & Win

## Prize Payout Levels



BCLC's Prize Payout Levels provide retailers new opportunities to support the Player experience. Develop a lottery prize payout strategy that offers excellent customer service while meeting your location's requirements.

## PAYING OUT PRIZES BENEFITS EVERYONE!



### Retailer Benefits

- 2% Prize Redemption Commission on prizes paid, including Free Tickets
- 5% Sales Commission on Free Ticket prizes paid out.
- Greater player experience = repeat customers and customer loyalty
- Players reinvest winnings back into the store

### Player Benefits

- Experience a positive winning experience
  - Greater convenience



## Validating a Ticket

Maintain the integrity of the validation process by following these three steps:

1

Ask for a **signature**  
(Online and Scratch & Win)



2

Scan and **validate**  
the Ticket using the  
Lottery Terminal



3

Return **EVERYTHING**  
to the Player



(Winning & Non-Winning Tickets,  
Validation Slips, and the prize)



Text or call Lottery Retail Support:  
**1-800-667-1649**



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## Prize Payout Levels



This table outlines the **Prize Payout Limit** and associated Lottery Terminal **procedure** based on the different categories of **Ticket Results**.

	TICKET RESULT	PAYOUT LIMIT	PROCEDURE
Non-Winning Ticket	<b>Not a Winner</b> (Not a Winner This Time - Draws Remaining, Already Validated, Expired Ticket, Awaiting Results, Not Drawn Yet)	<b>Not Applicable</b>	Tap <b>PRINT</b>
Winning Ticket	<b>\$1 - \$2,000</b> Including Free Tickets	<b>Optional Prize Payment</b> Pay prize according to store policy	Tap <b>PRINT</b> or <b>PAY PRIZE</b>
	<b>\$2,000.01 and above</b>	<b>BCLC Prize Claim</b> Retailer cannot pay prize	Tap <b>PRINT</b> Advise Player to contact BCLC Customer Support



**No More  
Automatic  
Payout Up  
To \$200**

Note: The Lottery Terminal will no longer freeze for wins over \$10,000.

### How much can Regional Prize Payout locations pay out?

Regional Prize Payout locations (RPP), located in select BC Casinos and malls, are authorized by BCLC for higher payout thresholds.

	TICKET RESULT	PAYOUT LIMIT
Winning Ticket	<b>\$1 - \$24,000*</b> <i>including Free Tickets</i>	<b>Optional Prize Payment</b>
	<b>\$25,000 and above</b>	<b>BCLC Prize Claim</b> RPP cannot pay prize



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