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Text or call Lottery Retail Support:
[1-800-667-1649](tel:1-800-667-1649)

1(REV: June 2025)



Reporting

Transactions History Reports



The Transactions History feature allows for reporting on the day's Lottery terminal transactions, including reporting on last plays, validations, cancellations and vouchers. This information sheet provides information about each report. Note: Transaction History report information does not carry over to the next day

Navigating to Transactions History:

1. Tap the **Reporting** icon on the left side of the screen.
2. Select **Transactions History** tab on the top menu bar.
3. The screen will default to **All Transaction History**.

How to use All Transaction History

4. Select either '**Show last 30**' or '**Show last 100**' to display 'All Transaction History' in the Preview Window for the current day.
5. Press **Print** to print the report.

Why use All Transaction History?

'All Transaction History' includes the most recent 30 or 100 successful transactions the terminal completes to connect to the BCLC network and on the Lottery Terminal on that day.

16:45 Tuesday 30 August
ID 123456789-0

belec

General Instants **Transactions History** Last Validations Last Cancellations Vouchers

All Transaction History Show last 30 Show last 100

TRANSACTION HISTORY	
Cancel Instant Ticket	SUCCESS
DATE: 02/06/23	
Lotto Max	SUCCESS
DATE: 02/06/23	
draw results	SUCCESS
DATE: 02/06/23	
product bundling	SUCCESS
DATE: 02/06/23	
Lotto game	SUCCESS
DATE: 02/06/23	
User information	SUCCESS
DATE: 02/06/23	
sell instant ticket	SUCCESS
DATE: 02/06/23	
imps status	SUCCESS
DATE: 02/06/23	
get game info	SUCCESS
DATE: 02/06/23	
Cancel Instant Ticket	SUCCESS
DATE: 02/06/23	
Lotto Max	SUCCESS
DATE: 02/06/23	
draw results	SUCCESS
DATE: 02/06/23	
product bundling	SUCCESS
DATE: 02/06/23	
Lotto game	SUCCESS

Print



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Reporting

Transactions History Reports



Once in Transactions History, the Last Plays, Last Validations, Last Cancellations and Vouchers information can be easily accessed to support the daily Lottery operations at your location.

How to use Last Plays:

1. Tap **Last Plays** tab.
2. The last 30 Tickets sold successfully that day will be listed.
3. Tap on the correct line item to select the desired transaction.
4. The transaction will appear in the Preview Window.
5. Tap **Print** to print a copy of the transaction. **Note: This is not a valid Ticket, as it does not contain a barcode or the 57-digit Control Number.**

Why use Last Plays?

- To print multiple copies for a group play.
- To print a copy of the transaction if the barcode and/or the 57-digit Control Number on the original Ticket was damaged during the printing process and is illegible. **Note: this process replaces the 'Record of Last Transaction' button on the old Lottery Terminal.**

16:45 Tuesday 30 August
ID 123456789-0

bclc

Online

Games
Ticket
Inventory
Reporting
FAQ/Help

1. Last Plays

2. Filter By Transaction ID

3. Transaction ID: 123456789-0

4. Transaction Details:

5. Print

Transaction List:

Line Item	Game	Amount	Date	Status
1.	Lotto 6/49	\$9.00	August 8, 2023	✓
2.	Lotto Max	\$6.00	August 8, 2023	✓
3.	Lotto 6/49	\$4.00	August 8, 2023	✓
4.	Lotto 6/49	\$4.00	August 8, 2023	✓
5.	Daily Grand	\$4.00	August 8, 2023	✓
6.	Lotto Max	\$6.00	August 8, 2023	✓
7.	Daily Grand	\$4.00	August 8, 2023	✓
8.	Lotto Max	\$6.00	August 8, 2023	✓
9.	Lotto 6/49	\$4.00	August 8, 2023	✓
10.	Lotto Max	\$6.00	August 8, 2023	✓

Look under 25? Ask for ID! **bclc** No Play At Work

Lotto MAX

TUES AUG08 23

02 05 14 25 39 43 44
08 13 18 33 34 45 48
03 11 20 33 35 36 41

extra

04-20-51-76-YES
TOTAL \$6.00
RETAILER 42565
Wager ID 100062488520

PLEASE SIGN YOUR TICKET

BCLC congratulates Mark Deerson for winning more than a million dollars this winter.

Sample of transaction printed using Last Plays. Note: This is not a valid Ticket, as it does not contain a barcode or the 57-digit Control Number.



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Reporting

Transactions History Reports



✔ on Last Plays in Transactions History

A ✔ (red checkmark) displayed next to a transaction in the Last Plays Transactions History means that the Ticket was not successfully created in BCLC's back-end system, resulting in an error that prevents the ticket from printing.

This Last Plays transaction will show up as a sale and a cancellation in the General Terminal Report, which will cancel each other out because the wager is void.

Your store will be credited with the transaction amount.

What to do if you see a ✔

Verify the transaction in 'Last Plays Transactions History'.

- Note that the transaction amount is not displayed in the Last Plays information.
- No need to contact Lottery Retail Support to request a credit.

Filter By Transaction ID					
1.	Lotto 6/49/BC49	9333	\$9.00	August 8, 2023 16:45:23	✔
2.	Lotto Max	N/A		August 8, 2023 16:45:23	✔
3.	Lotto 6/49	5711	\$4.00	August 8, 2023 16:45:20	✔
4.	Lotto 6/49	5855	\$4.00	August 8, 2023 16:45:18	✔
5.	Daily Grand	2509	\$4.00	August 8, 2023 16:45:17	✔
6.	Lotto Max	6331	\$6.00	August 8, 2023 16:45:15	✔
7.	Daily Grand	3496	\$4.00	August 8, 2023 16:45:14	✔
8.	Lotto Max	9325	\$11.00	August 8, 2023 16:45:12	✔
9.	Lotto 6/49/BC49	4069	\$5.00	August 8, 2023 16:45:11	✔
10.	Lotto Max	5828	\$40.00	August 8, 2023 16:45:10	✔



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Reporting

Transactions History Reports

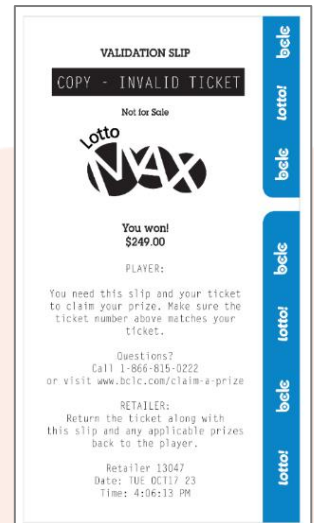
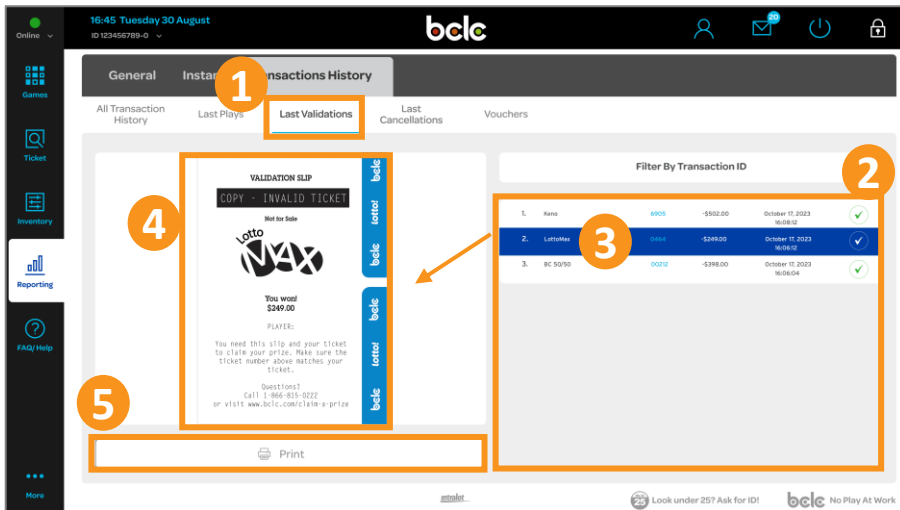


How to use Last Validations:

1. Tap **Last Validations** tab.
2. The last 30 successful Validations completed that day will be listed
3. Tap on the correct line item to select the desired Validation transaction.
4. The Validation transaction will appear in the Preview Window.
5. Tap **Print** to print a copy of the Validation transaction. **Note: This is not a valid Validation Slip, as it does not contain the 12-digit Wager ID.**

Why use Last Validations?

- Printing a copy of each Validation transaction may be used for reconciliation purposes. **Note: This process replaces the previous 'Retailer copy of Validations Slip will print' button on the old Lottery Terminal.**



Sample of Validation transaction printed using Last Validations.



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Reporting

Transactions History Reports



✓ on Last Validations in Transactions History

A ✓ (red checkmark) in the **Last Validations Transactions History** indicates that the validation was successful in BCLC's back-end system after selecting the 'Pay Prize' button. However, a **system timeout occurred**, preventing the Validation Transaction from successfully completing and the Validation Slip from printing. If you attempt to validate the ticket again, the error message **'Already Validated'** will appear.

This Validation Transaction will appear as a credit in the General Terminal Report, and your store will be credited with the prize amount.

What to do if you experience a Validation Transaction failure?

Verify the transaction in **'Last Validations History'**. If the transaction is displayed as shown, follow the guidelines below for paying a **Cash Prize** and a **FREE Ticket Prize**.

- **Cash Prize:** If you know the correct prize amount owed to the player, you may choose to pay the prize. Note that the prize amount is not displayed in the Last Validation information. **No need to contact Lottery Retail Support to request a credit.**
- **FREE Ticket:** If you choose to pay prize; please **contact Lottery Retail Support** for assistance.

The screenshot shows the BCLC Transactions History report. The 'Last Validations' tab is selected. A table lists transactions, with the first one highlighted by an orange box and an arrow pointing to it. The table has columns for Transaction ID, Description, Amount, Date, and Status. The first transaction is a \$5 Set for Life IX, which was validated successfully (indicated by a red checkmark) but failed to print (indicated by a red X in the print icon column).

Transaction ID	Description	Amount	Date	Status	Print Icon
1.	\$5 Set for Life IX	N/A	September 12, 2024	✓	✗
2.	\$10 Luxury Crossword	-\$20.00	September 12, 2024	✓	✓



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Transactions History Reports



How to use Last Cancellations:

1. Tap **Last Cancellations** tab.
2. The last 30 successful Cancellations completed that day will be listed.
3. Tap on the correct line item to select the desired Cancellation transaction
4. The Cancellation Slip will appear in the Preview Window.
5. Select **Print** to print a copy of the Cancellation Slip.

Why use Last Cancellations?

- To print a copy of the Cancellation Slip if needed for your records.

The screenshot shows the beLc app interface. The top bar displays the time (16:45) and date (Tuesday 30 August). The main navigation bar includes 'General', 'Instants', and 'Transactions'. The 'Transactions' tab is selected, and the 'Last Cancellations' sub-tab is active. A list of transactions is shown, with one transaction selected. A preview window displays a sample cancellation slip for a Keno ticket. The slip includes the Wager ID (194282348207), the date and time (Tue Oct 17 23), the credit amount (CREDIT \$1.00), and the retailer ID (13047). A 'Print' button is located at the bottom of the preview window.



Sample of Cancellation Slip printed using Last Cancellations



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Reporting

Transactions History Reports



Use this chart to easily troubleshoot Last Plays and Last Validations in the Transactions History Report. It also outlines the Retailer actions required to receive credit, if applicable.

Compare Troubleshooting Methods for Failed Last Plays and Last Validations

After navigating to Transactions History, note the  (red checkmark) varies in meaning based on whether it's displayed on the Last Plays or Last Validations tab.



in Last Plays

- Sale **not** successful in back-end system.
- No ticket printed.
- Recorded as a sale **and** a cancellation in General Terminal Report (i.e. cancels each other out).
- Wager is void.
- Transaction value is 'N/A'

Retailer Action:

No action required.
Your store is not charged.



in Last Validations

- Validation successful in back-end system.
- No validation slip printed.
- Recorded as validation in General Terminal Report.

Retailer Action:

Paying Cash Prize:
No action required.
Your store will be credited.



Paying Free Ticket:
Contact Lottery Retail Support.



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Reporting

Transactions History Reports



Questions & Answers

What information will be available in the Vouchers tab shown in Transactions History?

The Vouchers tab will contain details related to promotional vouchers. We will share more information about Vouchers when this feature becomes available.

How do I access a Record of Last Transaction if needed?

1. Tap **Last Plays** tab.
2. The last 30 Tickets sold successfully that day will be listed.
3. Tap on the correct line item to select the desired transaction.
4. The transaction will appear in the Preview Window.
5. Tap **Print** to print a copy of the transaction. **Note: This is not a valid Ticket, as it does not contain a barcode or the 57-digit Control Number.**
6. See page 3 for more details if needed.

How do we print a copy of every Validation transaction for reconciliation?

To print a copy of the Validation transaction, follow the steps outlined on page 4. Only the last 30 transactions are accessible on the Terminal daily. It is recommended that each location implement a best practice to print all required Validation transactions if required.

What do I do if I forget to print a Last Plays or Last Validations transaction from the Terminal?

Please reach out to Lottery Retail Support for assistance.

Can I access Transaction History from previous days on the Lottery Terminal?

No, Transaction History is refreshed daily. Transactions from the previous day or earlier are not available on the Lottery Terminal.



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