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Online Games

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Text or call Lottery Retail Support:
[1-800-667-1649](tel:1-800-667-1649)





Online Games

Validating Free Play Prizes

This information sheet covers the validation process for an Online Games Free Play Prize

Steps to Validate a Free Play Prize

- 1. Scan the Ticket:** Once scanned, the Preview Window will display the Prize amount, which is the Free Play Prize in this case.
- 2. Redeem the Free Play Prize:** Select “Pay Prize” to redeem Free Play Prize.
- 3. Add Extras (if applicable):** A pop-up window will offer the opportunity to add Extras. Select the number of Extras and tap “Continue.”
- 4. Cart Update:**
 - The Free Play Prize will be added to the Cart as two line items.
 - The Prize Payout remains at \$0.00.
 - The Free Play Prize Quick Pick Ticket price will be \$0.00 unless the Extra was added.
- 5. Printing Tickets:** The Free Play Prize Ticket and Validation Slip will print automatically unless the Extra was added. If the Extra was added, select “Checkout” and collect payment to complete the transaction and print the Free Play Prize Ticket.

Return the Validation Slip, original Ticket and Free Play Prize Ticket to the Player.

The screenshots illustrate the following steps:

- Step 1:** The validation slip is displayed, showing the prize amount and a 'Pay Prize' button.
- Step 2:** The 'Lotto 6/49 Options' screen is shown, where the user can select the number of tickets and a 'Continue' button is highlighted.
- Step 3:** The shopping cart is updated to show two 'LOTTO 649' items, one marked 'PROCESSED'.



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Winning Multiple Free Prizes

Free Plays Print on Separate Tickets

For Tickets that win multiple Free Play Prizes, each Free Play is printed on a **separate ticket**.

- Example: If a Player wins two Free Play Prizes, they will receive two Tickets. The player can choose to add up to 10 Extras to each Free Play Ticket at the cost of \$1 for each Extra.

Cart Limit

The Cart has a maximum limit of 100 items. However, Free Plays do not count towards the 100-item cart limit.



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For step-by-step instructions on how to validate Online Tickets



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