

Online Games and Scratch & Win

Prize Payout Levels



This table outlines the **Prize Payout Limit** and associated Lottery Terminal **procedure** based on the different categories of **Ticket Results**.

	TICKET RESULT	PAYOUT LIMIT	PROCEDURE
Non-Winning Ticket	Not a Winner (Not a Winner This Time - Draws Remaining, Already Validated, Expired Ticket, Awaiting Results, Not Drawn Yet)	Not Applicable	Tap PRINT
Winning Ticket	\$1 - \$2,000 Including Free Tickets	Optional Prize Payment Pay prize according to store policy	Tap PRINT or PAY PRIZE
	\$2,000.01 and above	BCLC Prize Claim Retailer cannot pay prize	Tap PRINT Advise Player to contact BCLC Customer Support

Note: The Lottery Terminal will no longer freeze for wins over \$10,000.

How much can Regional Prize Payout locations pay out?

Regional Prize Payout locations (RPP) located in select BC Casinos and malls, are authorized by BCLC for higher payout thresholds.

	TICKET RESULT	PAYOUT LIMIT
Winning Ticket	\$1 - \$24,999* including Free Tickets	Optional Prize Payment
	\$25,000 and above	BCLC Prize Claim RPP cannot pay prize



Text or call Lottery Retail Support:
1-800-667-1649



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BCLC's Prize Payout Levels provide Retailers new opportunities to support the Player experience. Develop a lottery prize payout strategy that offers excellent customer service while meeting your location's requirements.

PAYING OUT PRIZES BENEFITS EVERYONE!



Retailer Benefits

- 2% Prize Redemption Commission on prizes paid, including Free Tickets.
- 5% Sales Commission on Free Ticket prizes paid out.
- Greater player experience = repeat customers and customer loyalty.
- Players reinvest winnings back into the store.

Player Benefits

- Positive winning experience
- Greater convenience



Validating a Ticket

Maintain the integrity of the validation process by following these three steps:

1

Ask for a **signature**
(Online and Scratch & Win)



2

Scan and validate
the Ticket using the
Lottery Terminal



3

Return **EVERYTHING**
to the Player



(Winning & Non-Winning Tickets,
Validation Slips, and the prize)



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